

# Reliable communications from room to lobby

## INTRO

Hyatt Regency Belgrade is the preferred upscale hotel for leisure and business travelers, conveniently located in the heart of New Belgrade, the capital's main business and entertainment district. Close to the city center and well connected to Belgrade airport. Enjoy long walks along the Sava river, have fun in the largest shopping mall in the city or just relax at the hotel's Club Olympus Fitness facilities.

Over 1039 square meter of flexible meeting and events facilities including a 558 square meter Crystal Ballroom makes meetings and events easier, with casual dining with three on-site restaurant and bars, serving Serbian and international dishes, fresh pastries, cocktails, and much more.

Hyatt Belgrade offers plenty of places to relax with an indoor swimming pool, a whirlpool bath, steam rooms, saunas and a 24-hour gym.



## CASE STUDY

### STATS

- **302** rooms and suites
- **558m2** ballroom and meeting space
- Facility management team
- **3** restaurants

### TECHNOLOGY NEEDS

- Modular and reliable PBX system
- PMS integration
- Telephones for rooms
- Consoles for operators
- TDM and IP ready communication protocols
- Full WiFi coverage with payment options

### PRODUCTS UTILIZED

- OpenScape 4000
- OpenStage phones
- AC WIN consoles
- TigerTMS
- Swisscom WiFi solution with HSIA gateway