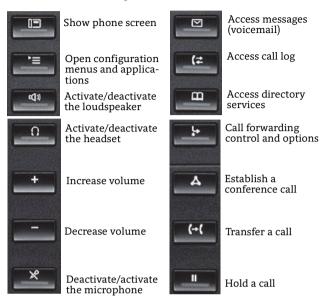
# **Key Layout and Operation**

# Fixed Function Keys



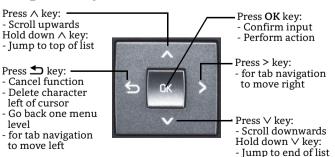
# Context Sensitive Soft Keys



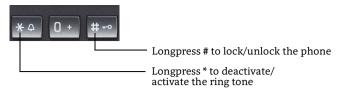
The OpenScape Desk Phone IP 55G has four Soft Keys providing context sensitive features.

The "More..." Soft Key (if shown) provides access to more options.

# Navigation Keys



# Key Pad Shortcuts



# **Display Icon Overview**

# Display Icons in Idle State

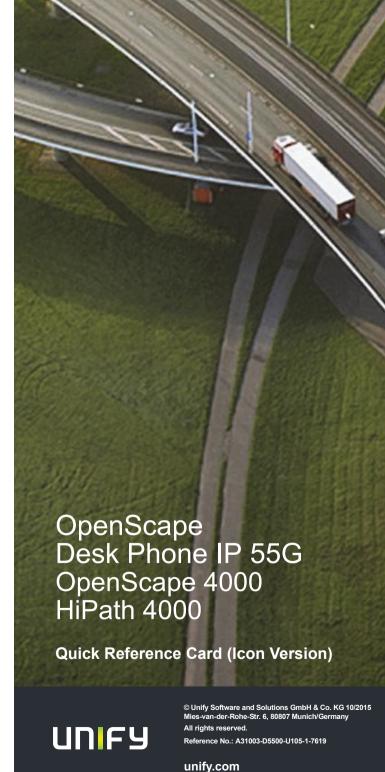
Icon	Explanation
ightharpoons	You have received one or more new messages
(≄	You have one ore more new missed calls
<b>,</b>	Call Forwarding is activated for all calls

# Display Icons during a Call

Icon	Explanation
	Call is active
HD	Voice connection with high quality (G.722)
	Call has been disconnected
НH	You have placed the call on hold
F	Your call partner has placed the call on hold
A	Secure voice connection
×	Insecure voice connection

# Generic Display Icons

Icon	Explanation
×	Ringer is deactivated
4	Do not disturb is activated
~@	Phone lock is activated
C2	A mobile user is logged on to the phone
æ	Remote maintenance has been activated



# Using your OpenScape Desk Phone IP

#### Place a Call

- · Lift handset and dial number, or
- · dial number and lift handset, or
- · for handsfree call: dial number.

If en-block dialing is enabled (like a cell phone), press  $\[ \]$  to send digits.

#### **Answer a Call**

- · Lift handset, or
- for handsfree call: press 🖾.

#### End a Call

- · Hang up, or
- to end a handsfree call: press .

#### Use the headset

- Place a call: dial number.
- Answer or end a call: press 🖸.

#### **Redial a Number**

- 1. Lift handset to use handset mode.
- 2. Select "Last number redial" in the context menu and press OK.

#### Make a Conference Call

- 1. During a call with party A, select "Start conference" in the context menu and press OK.
- 2. Enter the phone number for party B and press OK.
- 3. Once connected with party B, select "Conference" in the context menu and press OK.

You are now connected in a conference with parties A and B.

#### **Hold or Retrieve a Call**

- During a call select "Consultation?" in the context menu or press "Consultation" key and press OK.
- To retrieve a call: select "Return to held call?" in the context menu and press OK.

#### Transfer a Call

Transfer without consultation:

- 1. During a call with party A, select "Start transfer" in the context menu and press OK.
- 2. Enter the phone number of party B and press OK.
- 3. When the phone starts to ring, select "Complete transfer" and press OK.
- 4. Hang up.

Transfer with consultation:

- 1. During a call with party A, select "Enquiry" in the context menu and press OK.
- 2. Enter the phone number of party B and press OK.
- 3. Announce the call to party B and hang up.

# Using your OpenScape Desk Phone IP

#### **Activate Callback while calling**

- 1. Enter the destination phone number and press OK.
- 2. If there is no answer or the line is busy, select "Callback" from the context menu and press OK.

## Switch to Speakerphone Mode during a Call

- US mode: press and hang up.
- Default mode: hold down until you hang up.

For Open Listening press .

Lift handset for switching back to Handset Mode.

## Use Mute during a call

Press for turning mute on or off.

## Dial from the Call Logs

- 1. Press <a href="#">(²</a>.
- If a missed call is in the list, the "Missed" tab will appear first. Press ☐ repeatedly for "Dialed" or "Received" tabs.
- 3. Select the desired phone number and press OK.

#### Program or edit "Call Forwarding"

- 1. Press and hold 🕒 until the menu is displayed.
- 2. Select "Edit call forwarding" and press OK.
- 3. Select "External calls", "Internal calls", or "All calls" and press OK.
- 4. Enter the destination phone number and press  $\bigcirc K$ .
- 5. Press 🖭 to return to phone mode.

The destination phone number is shown in the display and the key LED lights up.

## **Activate "Call Forwarding" for all Calls**

• Press 🕒 for turning "Call Forwarding" on or off.

## Save a Feature to a Key

- 1. Press and hold down the desired programmable key.
- 2. Press "Assign function" softkey.
- 3. Select "Change key" and press OK.
- 4. Select function and press OK.
- 5. In some cases, enter additional parameters and press OK.
- 6. Select "Key label" and press OK.
- 7. Enter the desired key label.

## Save a Phone Number to a Key

- 1. Press and hold down the desired programmable key.
- 2. Press "Assign function" softkey.
- 3. Select "Change key" and press OK.
- 4. Select "Destinations" and press OK.5. Enter the desired station number.
- 6. Select "Key label" and press OK.
- 7. Enter the desired key label.

# Further helpful Features of your OpenScape Desk Phone IP

Your OpenScape Desk Phone IP provides much more helpful features. See below a small selection with short descriptions. Detailed information please find in the respective operating instructions.



#### **Multi-line**

The programmable keys on multi-line phones function as trunk keys. Each key programmed with the "Line" function corresponds to a line. This means up to 8 line keys can be configured on the OpenScape Desk Phone IP. Lines can be used as a Private, Shared, or Direct call line.

## Mobility

You can move your phone user interface with most of its functions and properties (phone number, key assignment, authorization, phonebook) to another phone. The "Home User" is deactivated and you may use this phone as "Mobile User" (Mobile HFA) until you log off. Phone connections are transferred network-wide.

## **Backup and Restore User Data**

You can save your OpenScape Desk Phone IP user settings and personal phonebook entries as files on a USB memory stick and download (restore) all or, where applicable, selected data to your or another OpenScape Desk Phone IP.

# **Retrieve Voicemail Messages**

Depending on your communication platform and its configuration, you can use this application to access received callbacks and messages from OpenScape Xpressions.

If your system is appropriately configured, you can call the voice mailbox directly and immediately play back the stored messages.